Putting a Library Assessment Culture into Practice.

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@SelenaKillick
The Open University (Quantitative & Qualitative)

• 50+
• 2 million
• 170,000
• 27,000+
• 180 & 600
• 790,000
The Open University Library (Quantitative & Qualitative)

• 80% & 100%
• 500,000
• 10 million
• 24/7/365
• 91%

• Students who use library resources and attend library tutorials get better results.
Library Assessment Culture

University Strategy

Expertise

Library Strategy

Insight
The Library Student Research Panel
Composition

**Ethnicity**
- **White**
- **BAME**

**Disability**
- **No declared disability**
- **Declared disability**
Methods

- Interviews & Focus Groups
- Observation studies
- Directed storytelling
- Surveys
- Wire Frames
- Card Sorting
- Usability Testing
- Love letters / breakup letters
Information Architecture

Task 1 of 1
You want to check how to correctly format a reference for a website that you’re going to cite in your work.

https://www.optimalworkshop.com/treejack/
Please use this sheet to make notes about your experience whilst participating in either a recorded or live online training session. Circle the words provided and/or jot down your feelings at each stage so we can learn more about the pacing and delivery of the sessions. When you are finished, please take a photo, scan, or save and email to [library](mailto:library) or we will send you an envelope and postage to return your log-sheet upon request.

Questions? Please contact [library](mailto:library) Thank you for your participation!

<table>
<thead>
<tr>
<th>Time</th>
<th>Right now I am feeling... (circle your answer)</th>
<th>Other/More comments</th>
</tr>
</thead>
</table>
| Before the session begins | Engaged  
Interested  
Confused  
Bored  
Other (write in) |                    |
| Start – 5 minutes      | Engaged  
Interested  
Confused  
Bored  
Other (write in) |                    |
Insight

Service Design

Student Success
Library Assessment Culture

University Strategy

No Interest
No Capability

Expertise
Libary Strategy
No Resource

Insight
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Thank you

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