



Open Research Online

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Putting a Library Assessment Culture into Practice.

Selena Killick

Associate Director
Library Services, The Open University

 @SelenaKillick

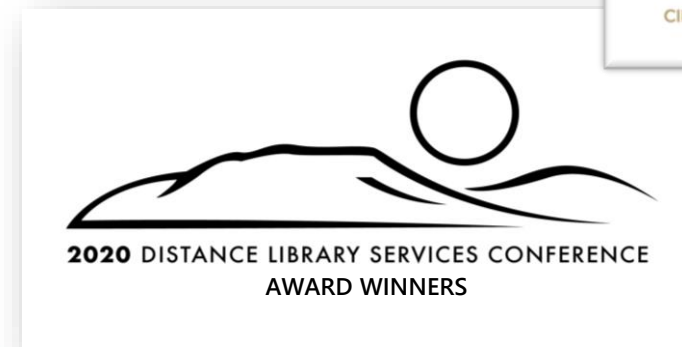
The Open University (Quantitative & Qualitative)

- 50+
- 2 million
- 170,000
- 27,000+
- 180 & 600
- 790,000



The Open University Library (Quantitative & Qualitative)

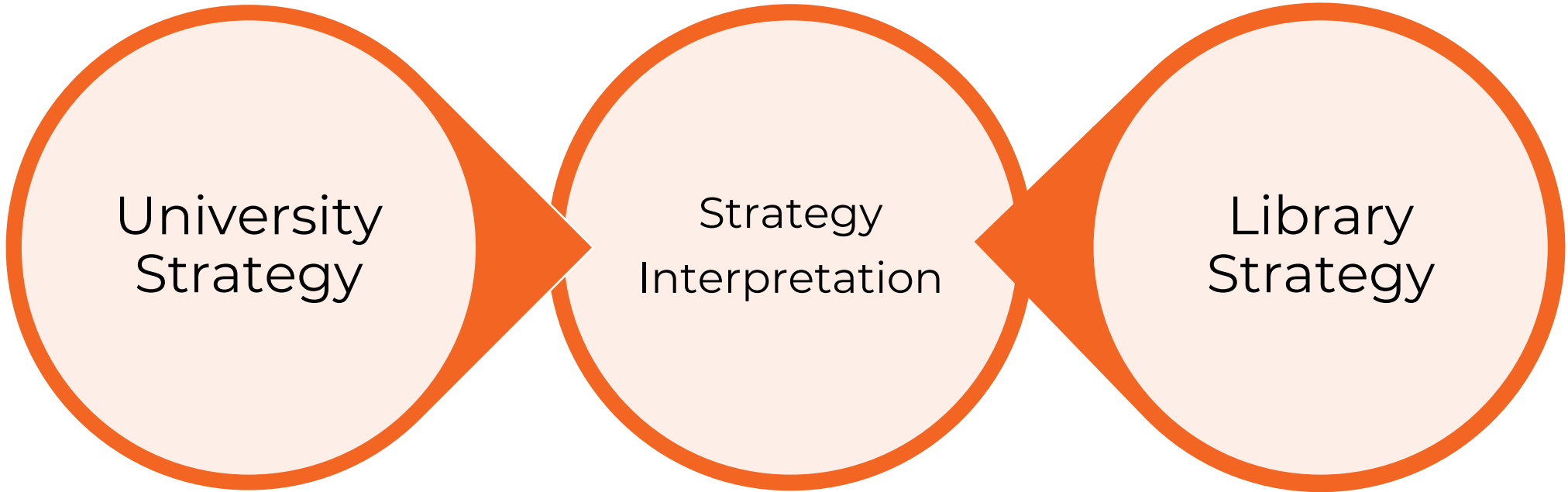
- 80% & 100%
- 500,000
- 10 million
- 24/7/365
- 91%
- Students who use library resources and attend library tutorials get better results.



Library Assessment Culture



University Strategy



University
Strategy

Strategy
Interpretation

Library
Strategy

Insight

Customer
Relationship
Management

Resource Usage

Embedded
Content & Skills

Training
Attendance

National
Student Survey

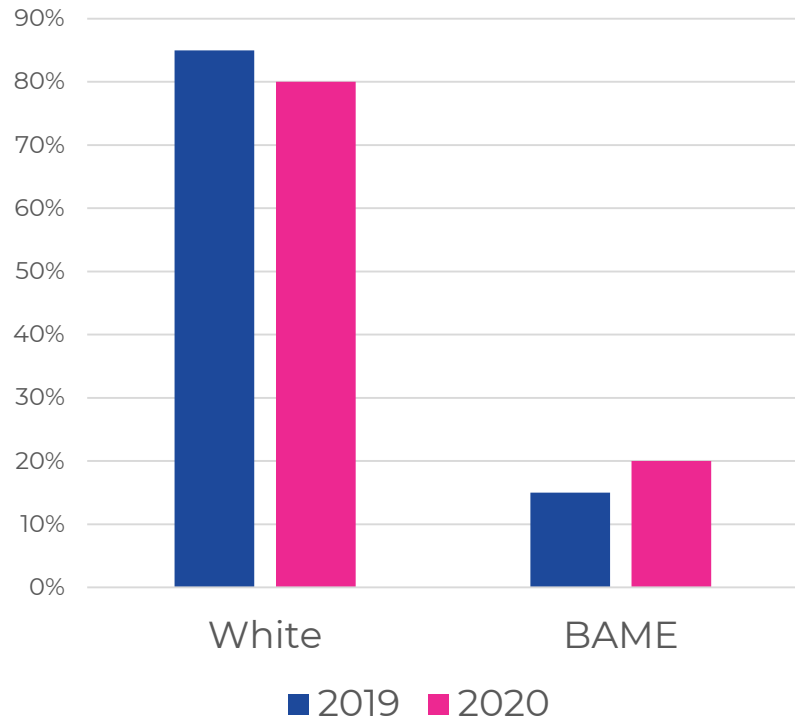
UX Research

The Library Student Research Panel

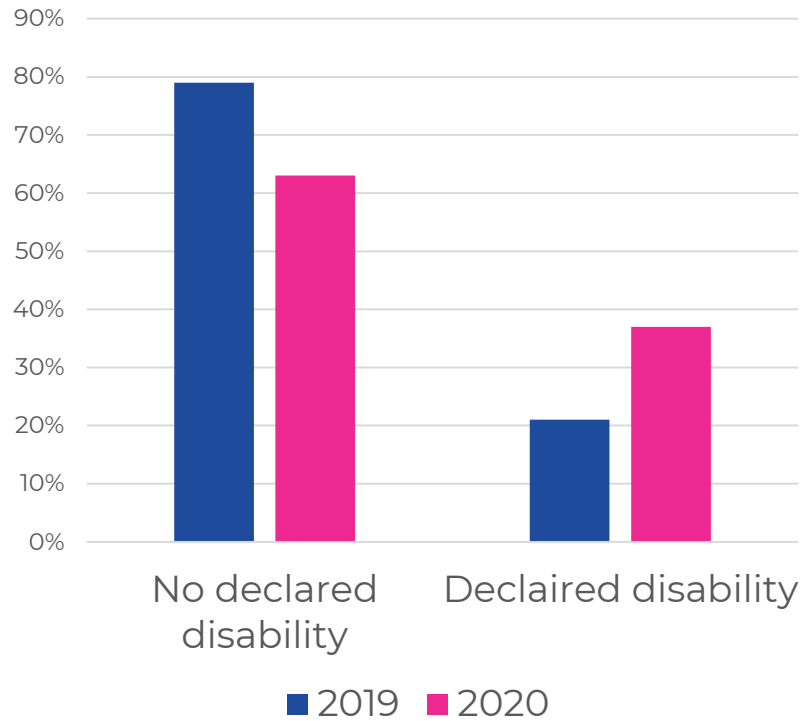


Composition

Ethnicity



Disability






Information Architecture

1017b2v6.optimalworkshop.com/treejack/152tpa4/tasks

This is a study preview. No data will be saved.

Task 1 of 1 [Skip this task](#)

You want to check how to correctly format a reference for a website that you're going to cite in your work.

- Home
 - Library Home
 - Library Resources
 - Guides 
 - Training and skills
 - About Library Services
 - News
 - Search

1017b2v6.optimalworkshop.com/treejack/152tpa4/tasks

This is a study preview. No data will be saved.

Task 1 of 1 [Skip this task](#)

You want to check how to correctly format a reference for a website that you're going to cite in your work.

- Home
 - Guides
 - Introduction to the online library
 - Disabled user support
 - Passwords and troubleshooting
 - Copying and downloading
 - Study materials
 - Finding resources for your assignment
 - Finding ejournals and online articles
 - Finding and using books and theses
 - Finding information on your research topic
 - Access library resources using Google Scholar
 - Access to resources after study
 - Library tools
 - Libraries near you
 - Joining the Open University Library
 - Borrowing at Walton Hall

<https://www.optimalworkshop.com/treejack/>

Diary Studies

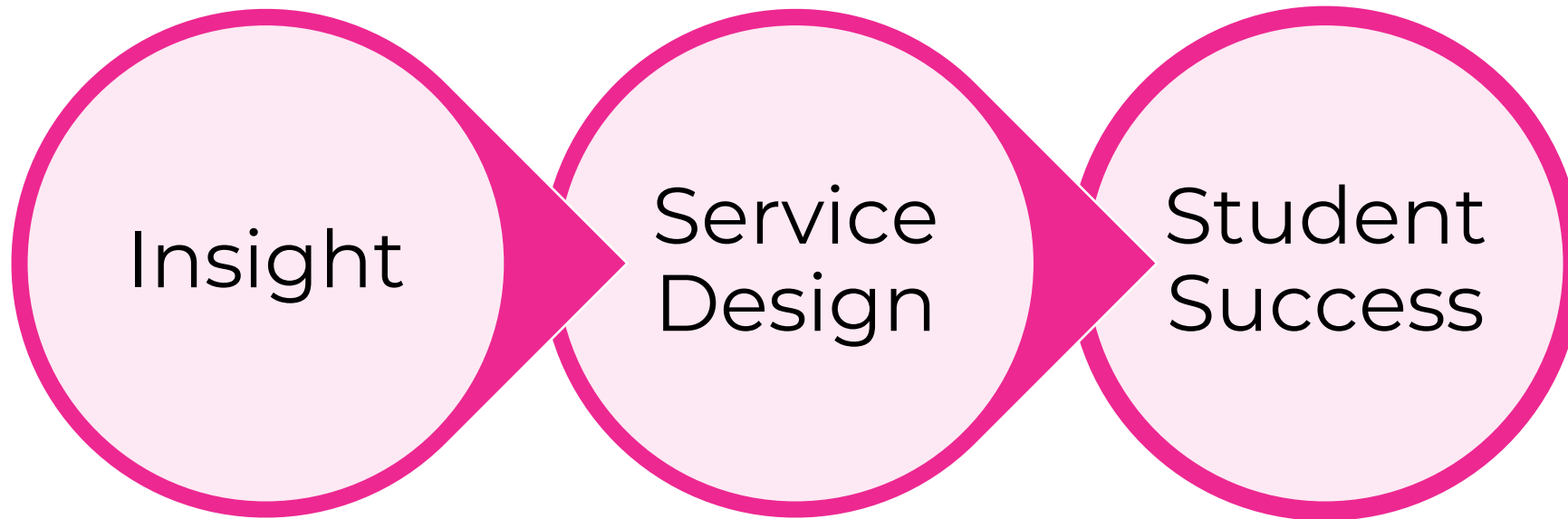
OU Library – Online Training Research

June 2019

Please use this sheet to make notes about your experience whilst participating in either a recorded or live online training session. Circle the words provided and/or jot down your feelings at each stage so we can learn more about the pacing and delivery of the sessions. When you are finished, please take a photo/scan/save and email to library-@ou.ac.uk or we will send you an envelope and postage to return your log-sheet upon request.

Questions? Please contact library-@ou.ac.uk Thank you for your participation!

Time	Right <u>now</u> I am feeling ... (circle your answer)	Other/More comments
Before the session begins	Engaged Interested Confused Bored Other (write in)	
Start – 5 minutes	Engaged Interested Confused Bored Other (write in)	



Expertise



Library Assessment Culture



Acknowledgements

- Keren Stiles
- Caroline Barratt
- Charlotte Castle
- Sam Dick

And the rest of the OU Library team.

Thank you

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