

*Figure 1: Simplified Jeffersonian transcription symbols used for the analysis*

In this analysis punctuation symbols have been used to denote the features of interaction using a simplified Jefferson system [11] including paralinguistic interaction as follows:	
[ ]	Overlapping talk
(.)	Micropause
(...)	Longer pause
=	Latching where there is no discernible pause between two speakers' turns
(laughs)	Other paralinguistic interaction
(inaudible)	Inaudible
(( ))	Non-verbal interaction