Multidisciplinary Team Meetings as Care in Practice: an ethnography of hospital and community palliative care in the UK

Conference or Workshop Item

How to cite:
Borgstrom, Erica; Cohn, Simon; Driessen, Annelieke; Dumble, Katie; Martin, Jonathan and Yardley, Sarah (2020). Multidisciplinary Team Meetings as Care in Practice: an ethnography of hospital and community palliative care in the UK. In: 11th World Research Congress of the European Association for Palliative Care World Research Congress, 14-16 May 2020, Palermo, Italy.

For guidance on citations see FAQs.

© [not recorded]

Version: Version of Record

Link(s) to article on publisher’s website:
https://eapcresearchcongress2020.eu/

Copyright and Moral Rights for the articles on this site are retained by the individual authors and/or other copyright owners. For more information on Open Research Online’s data policy on reuse of materials please consult the policies page.
Multidisciplinary Team Meetings as care in practice: An ethnography of hospital and community palliative care in the UK

Erica Borgstrom, Simon Cohn, Annelieke Driessen, Katie Dumble, Jonathan Martin & Sarah Yardley

Background: Palliative care commonly involves the use of Multidisciplinary Team Meetings (MDTs), focusing on the discussion of complex cases. While MDTs are acknowledged and appreciated by the team members as central to their daily work, these meetings are not readily captured as a visible form of patient care.

Aims: We take the weekly MDTs of two palliative care teams within the same UK NHS (National Health Service) Trust covering acute and community settings as an ethnographic object [1], to explore what work they do, and with what effects.

Methods: Observation of more than 60 MDTs between May 2018 and January 2020 as part of the larger ethnographic study on palliative care ‘Forms of Care’. Qualitative field notes were written up during/after each meeting. Emerging themes were identified through coding and memo-ing in NVivo12, and analysed using theoretical sensitivities characteristic to material semiotics. We shared and refined our findings around team work through workshops with the palliative care teams.

Findings: MDTs are simultaneously:

- institutional instruments aimed at demonstrating and delivering process
- spaces to come together
- a collaborative, administrative, and supervisory practice

We observed that palliative care staff in MDTs:

- ‘feel their way’ through complex cases, while attending to individual and team members’ needs
- anticipate future performance measurements by contextualising patient outcomes
- document the work done in meetings to ensure their continuation
- consider potential improvements alongside mounting work and resource pressures.

The cyclical temporality of recurring meetings allows sharing and accumulation of expertise amongst members of the team. However, the linear temporality of patient care requires ‘curtailing’ or editing out potential distractions through forms and presentation formats [2], which paradoxically enable a holistic approach.

Conclusion: We argue that rather than solely being opportunities to plan or make decisions about patient care, MDTs are in themselves a productive form of doing care [3].


The Forms of Care project team consists of Prof. Simon Cohn (LSHTM), Dr. Erica Borgstrom (OU) and Dr. Annelieke Driessen (LSHTM). Forms of Care has been funded by the Economic and Social Research Council (Grant ref: ES/P002781/1).