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Stability and sensitivity of Learning Analytics based prediction models

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Abstract: Learning analytics seek to enhance the learning processes through systematic measurements of learning related data and to provide informative feedback to learners and educators. In this follow-up study of previous research (Tempelaar, Rienties, and Giesbers, 2015), we focus on the issues of stability and sensitivity of Learning Analytics (LA) based prediction models. Do predictions models stay intact, when the instructional context is repeated in a new cohort of students, and do predictions models indeed change, when relevant aspects of the instructional context are adapted? This empirical contribution provides an application of Buckingham Shum and Deakin Crick’s theoretical framework of dispositional learning analytics: an infrastructure that combines learning dispositions data with data extracted from computer-assisted, formative assessments and LMSs. We compare two cohorts of a large introductory quantitative methods module, with 1005 students in the ’13/’14 cohort, and 1006 students in the ’14/’15 cohort. Both modules were based on principles of blended learning, combining face-to-face Problem-Based Learning sessions with e-tutorials, and have similar instructional design, except for an intervention into the design of quizzes administered in the module. Focusing on the predictive power, we provide evidence of both stability and sensitivity of regression type prediction models.

1 INTRODUCTION

Learning analytics provide institutions with opportunities to support student progression and to enable personalised, rich learning (Bienkowski, Feng, and Means, 2012; Oblinger, 2012; Siemens, Dawson, and Lynch, 2013; Tobarra, Robles-Gómez, Ros, Hernández, and Caminero, 2014). According to Bienkowski et al. (2012, p. 5), “education is getting very close to a time when personalisation will become commonplace in learning”, although several researchers (Greller and Drachsler, 2012; Stiles, 2012) indicate that most institutions may not be ready to exploit the variety of available datasets for learning and teaching. Many learning analytics applications use data generated from learner activities, such as the number of clicks (Siemens, 2013; Wolff, Zdrahal, Nikolov, and Pantuc, 2013), learner participation in discussion forums (Agudo-Peregrina, Iglesias-Pradas, Conde-González, and Hernández-García, 2014; Macfadyen and Dawson, 2010), or (continuous) computer-assisted formative assessments (Tempelaar, Heck, Cuypers, van der Kooij, and van de Vrie, 2013; Tempelaar, Kuperus et al., 2012; Wolff et al., 2013). User behaviour data are frequently supplemented with background data retrieved from learning management systems (LMS) (Macfadyen and Dawson, 2010) and other student admission systems, such as accounts of prior education (Arbaugh, 2014; Richardson, 2012; Tempelaar, Niculescu, Rienties, Giesbers, and Gijselaers, 2012).

In Verbert, Manouselis, Drachsler, and Duval (2012), six objectives are distinguished in using learning analytics: predicting learner performance and modelling learners, suggesting relevant learning resources, increasing reflection and awareness, enhancing social learning environments, detecting undesirable learner behaviours, and detecting affects of learners. Although the combination of self-report learner data with learning data extracted from e-tutorial systems (see below) allows us to contribute
to at least five of these objectives of applying learning analytics, we will focus in this contribution on the first objective: predictive modelling of performance and learning behaviour (Baker, 2010; Thakur, Olama, McNair, Sukumar, and Studham, S., 2014). The ultimate goal of this predictive modelling endeavour is to find out which components from a rich set of data sources best serve the role of generating timely, informative feedback and signalling risk of underperformance. In designing such prediction models, there is always a balance between prediction accuracy at the one side, and the generalizability of the prediction model at the other side (Thakur et al., 2014). Models that are strongly context specific will typically achieve high prediction accuracy, but perform only within contexts very similar to the one they are designed for, and not outside such contexts. Relative invariance of prediction models over several modules making up an academic program is thus an important aim in the design of prediction models. At the same time, prediction models need to be sufficiently context specific, for instance in order to be able to analyse the effect of interventions into the instructional system. In this study, we focus on both of these issues within the empirically context of a large module introductory quantitative methods. Our study is a follow-up study of previous research, Tempelaar, Rienties, and Giesbers (2014, 2015), in which the role of formative assessment based LA is analysed within one cohort of students. In the current study, we extend our sample with a second cohort, with the aim to investigate both the stability of the prediction models over different cohorts, as well as the sensitivity of those prediction models for relevant changes in the instructional design.

2 APPLICATION CONTEXT

2.1 Dispositional Learning Analytics

Buckingham Shum and Deakin Crick (2012) propose a dispositional learning analytics infrastructure that combines learning activity generated data with learning dispositions, values and attitudes measured through self-report surveys, which are fed back to students and teachers through visual analytics. For example, longitudinal studies in motivation research (Rienties, Tempelaar, Giesbers, Segers, and Gijselaers, 2012; Järvelä, Hurme, and Järvenoja, 2011) and students’ learning approaches indicate strong variability in how students learn over time in face-to-face settings (e.g., becoming more focussed on deep learning rather than surface learning), depending on the learning design, teacher support, tasks, and learning dispositions of students. Indeed, in a study amongst 730 students Tempelaar, Niculescu, et al. (2012) found that positive learning emotions contributed positively to becoming an intensive online learner, while negative learning emotions, like boredom, contributed negatively to learning behaviour. Similarly, in an online community of practice of 133 instructors supporting EdD students, Nistor et al. (2014) found that self-efficacy (and expertise) of instructors predicted online contributions. And in a very recent overview study into the role learner emotions in applications of LA, Rienties and Alden Rivers (2014) distinguish no less than hundred different facets of learner emotions determining students’ learning behaviours.

However, studies combining LMS data with intentionally collected data, such as self-report data stemming from student responses to surveys, are the exception rather than the rule in learning analytics (Buckingham Shum and Ferguson, 2012; Greller and Drachsler, 2012; Macfadyen and Dawson, 2010; Tempelaar et al., 2013, 2015). In our empirical contribution focusing on a large scale module in introductory mathematics and statistics, we aim to provide a practical application of such an infrastructure based on combining longitudinal learning and learner data. In collecting learner data, we opted to use three validated self-report surveys firmly rooted in current educational research, including learning styles (Vermunt, 1996), learning motivation and engagement (Martin, 2007), and learning emotions (Pekrun, Goetz, Frenzel, Barchfeld, and Perry, 2011). This operationalisation of learning dispositions closely resembles the specification of cognitive, metacognitive and motivational learning factors relevant for the internal loop of informative tutoring feedback (e.g., Narciss, 2008; Narciss and Huth, 2006). For learning data, data sources are used from more common learning analytics applications, and constitute both data extracted from an institutional LMS (Macfadyen and Dawson, 2010) and system track data extracted from the e-tutorials used for practicing and formative assessments (e.g., Tempelaar et al., 2014, 2015; Wolff et al., 2013). The prime aim of the analysis is predictive modelling (Baker, 2010) , with a focus on the roles of (each of) 100+ predictor variables from the several data sources can play in generating timely, informative feedback for students, and ultimately the stability and sensitivity of such prediction models.
2.2 Case study: Blended learning of mathematics and statistics using e-tutorials and formative assessment

Subjects in our study are freshmen students in quantitative methods (mathematics and statistics) of the business and economics school at Maastricht University. This education is directed at a large and diverse group of students, which benefits the research design. Blackboard serves as a basic LMS system to share module information to students. Given the restricted functionality of this LMS in terms of personalised, adaptive learning content with rich varieties of feedback and support provision, two external e-tutorials were utilised: MyStatLab (MSL) and MyMathLab (MML). These e-tutorials are generic LMSs for learning statistics and mathematics developed by the publisher Pearson. Please see Tempelaar et al. (2014, 2015), for a more detailed description of these tools.

The MyLab functionality used in the module are that of practicing (replacing traditional practicals), formative assessment, and quizzing. Quizzing allows students to achieve a bonus on the score of the final written exam, determining the pass/fail decision for the module. So although quizzing makes use of the same materials as the self-steered formative assessments, and the weight of quiz performance in the pass/fail decision is limited, the quiz element does entail some summative aspects beyond important formative ones. And it has been in the quizzing that we revised the instructional design of the module. In the first cohort, quiz items were randomly selected from the same pool of items students could access in their formative assessments. Thus by putting sufficient effort in self-assessment, students could achieve knowledge about all item types in the quiz (not with the exact items themselves, since items are parametrized). To avoid stimulating students to repeat formative assessments over and over again only to learn all different item types, we split all item pools into two non-overlapping sub pools, one for self-assessments, the other for quizzing. It is exactly this change, prediction models might pick up from the LA studies, if they appear to be sufficiently sensitive to the instructional design.

3 RESEARCH METHODS

3.1 Research questions

Combining empirical evidence on how students’ usage and behaviour in LMS influences academic performance (e.g., Arbaugh, 2014; Macfadyen and Dawson, 2010; Marks, Sibley, and Arbaugh, 2005; Wolff et al., 2013), how the use of e-tutorials or other formats of blended learning effects performance (e.g., Lajoie and Azevedo, 2006), and how feedback based on learning dispositions stimulates learning (Buckingham Shum and Deakin Crick, 2012), our study aims to discover the relative contributions of LMSs, formative testing, e-tutorials, and applying dispositional learning analytics to student performance. The prime aim of the analysis is predictive modelling (Baker, 2010; Wolff et al., 2013), with a focus on the role each of these data sources can play in generating timely, informative feedback for students. In the investigation of predictive modelling, we will focus on the stability of prediction models, defined as the similarity of the prediction models in the two subsequent cohorts, and the sensitivity of the prediction models: will they signal the revision in instructional design.

Q1 To what extent do distinct data sources, such as (self-reported) learning dispositions of students, LMSs and e-tutorial data (formative assessments) predict academic performance over time?

Q2 To what extent are prediction models stable, in the meaning that predictive modelling in both cohorts results in invariant model structures with similar weights of the prediction variables?

Q3 To what extent are prediction models sensitive, in the meaning that predictive modelling in both cohorts results in different models where the instructional design of the module has been revised?

3.2 Methodology

3.2.1 Context of study

The educational system in which students learn mathematics and statistics is best described as a ‘blended’ or ‘hybrid’ system. The main component is face-to-face: problem-based learning (PBL), in small groups (14 students), coached by a content expert tutor (Rienties, Tempelaar, Van den Bossche, Gijselaers, and Segers, 2009; Schmidt, Van Der Molen, Te Winkel, and Wijnen, 2009; Tempelaar, Rienties, and Giesbers, 2009). Participation in these tutorial groups is required, as for all courses based
High school systems in Europe differ strongly, most particularly in the teaching of mathematics and statistics. Therefore, it is crucial that the first module offered to these students is flexible and allows for individual learning paths (Tempelaar, et al., 2009, 2013; Tempelaar, Kuperus, et al., 2012). In the investigated course, students work an average 32.6 hours in MML and 20.7 hours in MSL, 30% to 40% of the available time of 80 hours for learning in both topics.

3.3 Instruments and procedure

We will investigate the relationships between a range of data sources, leading to in total 102 different variables. In the subsections that follow, the several data sources are described that provide the predictor variables for our predictive modelling.

3.3.1 Registration systems capturing demographic data

In line with academic retention or academic analytics literature (Marks et al., 2005; Richardson, 2012), several demographic factors are known to influence performance. A main advantage of this type of data is that institutions can relatively easily extract this information from student admission, and are therefore logical factors to include in learning analytics models.

Demographic data were extracted from concern systems: nationality, gender, age and prior education. Since, by law, introductory modules like ours need to be based on the coverage of Dutch high school programs, we converted nationality data into an indicator for having been educated in the Dutch high school system. 24% of students are educated in the Dutch higher education system, 76% of students in international systems, mostly of continental European countries. About 39% of students are female, with 61% males. Age demonstrates very little variation (nearly all students are below 20), and no relationship with any performance, and is excluded. The main demographic variable is the type of mathematics track in high school: advanced, preparing for sciences or technical studies in higher education, or basic, and preparing for social sciences (the third level, mathematics for arts and humanities, does not provide access to our program). Exactly two third of the students has a basic mathematics level, one third has an advanced level. (See Tempelaar, et al., 2009, 2013; Tempelaar, Kuperus, et al., 2012 for detailed description.)
3.3.2 Diagnostic entry tests

At the very start of the course, so shaping part of Week0 data, are entry tests for mathematics and statistics all students were required to do. Both entry tests are based on national projects directed at signalling deficiencies in the area of mathematics and statistics encountered in the transition from high school to university (see Tempelaar, Niculescu, et al., 2012 for an elaboration). Topics included in the entry tests refer to foundational topics, often covered in junior high school programs, such as basic algebraic skills or statistical literacy.

3.3.3 Learning dispositions data

Learning dispositions of three different types were included: learning styles, learning motivation and engagement, and learning emotions. The first two facets were measured at the start of the module, and from the longitudinal perspective are assigned to Week0 data. Learning style data are based on the learning style model of Vermunt (1996). Vermunt’s model distinguishes learning strategies (deep, step-wise, and concrete ways of processing learning topics), and regulation strategies (self, external, and lack of regulation of learning). Recent Anglo-Saxon literature on academic achievement and dropout assigns an increasingly dominant role to the theoretical model of Andrew Martin (2007): the ‘Motivation and Engagement Wheel’. This model includes both behaviours and thoughts, or cognitions, that play a role in learning. Both are subdivided into adaptive and mal-adaptive (or obstructive) forms. Adaptive thoughts consist of Self-belief, Value of school and Learning focus, whereas adaptive behaviours consist of Planning, Study management and Perseverance. Maladaptive thoughts include Anxiety, Failure Avoidance, and Uncertain Control, and lastly, maladaptive behaviours include Self-Handicapping and Disengagement. As a result, the four quadrants are: adaptive behaviour and adaptive thoughts (the ‘boosters’), mal-adaptive behaviour (the ‘guzzlers’) and obstructive thoughts (the ‘mufflers’).

The third component, learning emotions, is more than a disposition: it is also an outcome of the learning process. Therefore, the timing of the measurement of learning emotions is Week4, halfway into the module, so that students have sufficient involvement and experience in the module to form specific learning emotions, but still timely enough to make it a potential source of feedback. Learning emotions were measured through four scales of the Achievement Emotions Questionnaire (AEQ) developed by Pekrun et al. (2011): Enjoyment, Anxiety, Boredom and Hopelessness. All learning dispositions are administered through self-report surveys scored on a 7-point Likert scale.

3.3.4 Learning management system

User track data of LMS are often at the heart of learning analytics applications. Also in our context intensive use of our LMS, BlackBoard (BB), has been made. In line with Agudo-Peregrina et al. (2014), we captured tracking data from six learning activities. First, the diagnostic entry tests were administered in BB, and through the MyGrades function, students could access feedback on their test attempts. Second, surveys for learning dispositions were administered in BB. Third, two lectures per week were provided, overview lectures at the start of the week, and recap lectures at the end of the week, which were all videotaped and made available as webcasts through BB. Fourth, several exercises for doing applied statistical analyses, including a student project, were distributed through BB, with a requirement to upload solutions files again in BB. Finally, communication from the module staff, various course materials and a series of old exams (to practice the final exam) were made available in BB. For all individual BB items, Statistics Tracking requirement to upload solutions files again in BB. Finally, communication from the module staff, various course materials and a series of old exams (to practice the final exam) were made available in BB. For all individual BB items, Statistics Tracking was set on to create use intensity data on BB function and item level.

3.3.5 E-tutorials MyMathLab and MyStatLab

Students worked in the MyMathLab and MyStatLab e-tutorials for all seven weeks, practicing homework exercises selected by the module coordinator. The MyLab systems track two scores achieved in each task, mastery score (MyLabMastery) and time on task (MyLabHours). Those data were aggregated over the on average 25 weekly tasks for mathematics, and about 20 tasks for statistics, to produce four predictors, two for each topic, for each of the seven weeks. Less aggregated data sets have been investigated, but due to high collinearity in data of individual tasks, these produced less stable prediction models.

The three (bonus) quizzes took place in the weeks 3, 5 and 7. Quizzes were administrated in the MyLab tools, and consisted of selections of practice tasks from the two previous weeks. As indicated: the single revision in the instructional design of the course between the two class years is in the inclusion of quiz items in the item pool availability for self-assessment.
3.3.6 Academic performance

Four measures of academic performance in the Quantitative Methods module in both cohorts were included for predictive modelling: score in both topic components of the final, written exam, MEExam and SExam, and aggregated scores for the three quizzes in both topics, MQuiz and SQuiz, where M refers to the topic mathematics, and S refers to the topic Statistics.

3.4 Data analysis

Complete information was obtained for 874 respectively 879 students (87%) on the various instruments. Prediction models applied in this study are all of linear, regression type. More complex models have been investigated, in particular interaction models. However, none of these more advanced model types passed the model selection criterion that prediction models should be stable over all seven weekly intervals. Collinearity existing in track data in a similar way forced us to aggregate that type of data into weekly units; models based on less aggregated data such as individual task data gave rise to collinearity issues.

4 RESULTS

The aim of this study being predictive modelling in a rich data context, we will focus the reporting on the coefficient of multiple correlation, R, of the several prediction models. Although the ultimate aim of prediction modelling is often the comparison of explained variation, which is based on the square of the multiple correlation, we opted for using R itself, to allow for more detailed comparisons between alternative models. Values for R are documented in Table 1 for prediction models based on alternative data sets, and for both cohorts. For data sets that are longitudinal in nature and allow for incremental weekly data sets, the growth in predictive power is illustrated in time graphs for BB track data, MyLabs track data and test performance data. To ease comparison, all graphs share the same vertical scale.

4.1 Predictive power per topic

In the comparison of the several columns of prediction accuracy in Table 1, one of the most striking outcomes is that the predictive power for mathematics uniformly dominates that for statistics, in both cohorts, and for both performance measures exam and quiz (with one single exception). The difference is easy to explain: students enter university with very different levels of prior knowledge of and prior education in mathematics. For that reason, demographics (containing the dummy for high school math at advanced level) as well as entry test contribute strongly in predictive power. Statistics, not being part of the curriculum of most European high school systems, does not profit from the same type of predictors. This outcome corroborates findings from previous research (Marks et al., 2005; Richardson, 2012; Tempelaar et al., 2013) that prior education seems to be a useful factor to include in learning analytics modelling. The single predictor performing equally well in both topics represents learning dispositions: both learning styles, and motivation and engagement variables, do not differentiate between topics, signalling the unique contribution that learning dispositions can possess in LA based prediction models.

4.2 Predictive power per performance measure

In the comparison of predictive power of the two performance measures, exam and quiz, of corresponding topics and cohorts, we find less articulated differences. Most predictor variables predict exam performance with similar accuracy as quiz performance. The clear exception to this outcome relates the system tracking data collected from the two MyLab systems: time in MML and MSL, and mastery in MML and MSL. Given the strong ties between the self-steered formative assessment in the e-tutorials, and the quizzing administered in the same e-tutorials, we find that MyLab track data have much stronger predictive power toward quiz performance, than toward exam performance (the same is true for quiz performance acting as predictor for later quizzes).

4.3 Predictive power per data source

In a comparison of prediction accuracy of the several data sources, the outcomes of this study are fully in line with our findings in previous research (Tempelaar et al., 2014, 2015). Most powerful predictor is found in the cognitive data: scores on entry tests, and scores in quizzes. From the moment the first quiz data become available, other data sources hardly contribute anymore in the prediction of performance measures: see Figure 2. However: the first quiz data are only available at the end of the
third week, about half way the module. More timely data, already available from the start of the module on, is found in the track data of the MyLab systems (Figure 1, right panel). These data dominate the predictive power of track data collected from the LMS (Figure 1, left panel).

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<td>.75</td>
<td>.72</td>
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</table>

Note: MExam and SExam refer to exam scores in topics mathematics and statistics; MQuiz and SQuiz to the corresponding quiz score.
4.4 Predictive power per cohort

Both Figures, as well Table 1, do also allow a comparison of prediction accuracy between cohorts. As to find an answer to the second and third research question: stability and sensitivity of prediction models. Stability follows from the strong similarities between 2013 and 2014 outcomes. The pattern reported in the previous section, with strongest predictive power in the quiz data, followed by entry test and e-tutorial track data, and least predictive power in LMS track data, is equally visible for the 2013 cohort, as for the 2014 cohort. Beyond predictive power itself, also the structure of the regression models in the two cohorts (not reported here) demonstrate strong correspondence. With one exception: prediction accuracy of quizzes in the 2014 cohort, both for mathematics and statistics, is at a much lower level than in the 2013 cohort. But it was exactly this exception we expected on the basis of the instructional redesign applied. Breaking the strong link between items available for formative assessment, and items used in quizzing, it was hoped for to take out the strong stimulus to repeatedly practice in the same item pool. Given that the lower predictive power of quiz performance mainly comes from the reduction in the contribution of the MyLab track data, this is exactly what we aimed for in the third research question: the prediction model is sufficiently sensitive to signal the effects of the instructional intervention, aiming to change students learning behaviour.
5 DISCUSSION AND CONCLUSION

In this empirical study into predictive modelling of student performance, we investigated several different data sources to explore the potential of generating informative feedback for students and teachers using learning analytics: data from registration systems, entry test data, students’ learning dispositions, BlackBoard tracking data, tracking data from two e-tutorial systems, and data from systems for formative, computer assisted assessments. In line with recommendations by Agudo-Peregrina et al. (2014), we collected both dynamic, longitudinal user data and static data, such as prior education. We corroborate our finding in previous research (Tempelaar et al., 2015) that the role of BlackBoard track data in predicting student performance is dominated by the predictive power of any of the other data components, implying that in applications with such rich data available, BlackBoard data have no added value in predicting performance and signalling underperforming students. This seems to confirm initial findings by Macfadyen and Dawson (2010), who found that simple clicking behaviour in a LMS is at best a poor proxy for actual user-behaviour of students.

Data extracted from the testing mode of the MyLab systems, the quiz data, dominate in a similar respect all other data, including data generated by the practicing mode of MyLabs, indicating the predictive power of "true" assessment data (even if it comes from assessments that are more of formative, than summative type). However, assessment data is typically delayed data (Boud and Falchikov, 2006; Whitelock et al., 2014; Wolff et al., 2013), not available before midterm, or as in our case, the third week of the course. Up to the moment this richest data component becomes available, entry test data and the combination of mastery data and use intensity data generated by the e-tutorial systems are a second best alternative for true assessment data. This links well with Wolff et al. (2013), who found that performance on initial assessments during the first parts of online modules were substantial predictors for final exam performance.

A similar conclusion can be made with regards to the learning disposition data: up to the moment that assessment data become available, they serve a unique role in predicting student performance and signalling underperformance beyond system track data of the e-tutorials. From the moment that computer assisted, formative assessment data become available, their predictive power is dominated by that of performance in those formative assessments. Dispositions data are not as easily collected as system tracking data from LMSs or e-tutorial systems (Buckingham Shum and Deakin Crick, 2012). The answer to the question if the effort to collect dispositional data is worthwhile (or not), is therefore strongly dependent on when richer (assessment) data becomes available, and the need for timely signalling of underperformance. If timely feedback is required, the combination of data extracted from e-tutorials, both in practicing and test modes, and learning disposition data suggests being the best mix to serve learning analytics applications. In contrast to Agudo-Peregrina et al. (2014), who found no consistent patterns in two blended courses using learning analytics, we did find that our mix of various LMS data allowed us to accurately predict academic performance, both from a static and dynamic perspective. The inclusion of extensive usage of computer-assisted tests might explain part of this difference, as well as more fine-grained learning disposition data allowed us to model the learning patterns from the start of the module.

The inclusion of two different cohorts in this study allows the investigation of two additional crucial issues: that of stability and sensitivity of prediction models. Evidence of both was found. Both findings profit from the availability of a very broad set of predictor variables, that proof to be complementary in predicting performance. Being complementary implies that the collinearity in the set of predictors is limited. This limited collinearity contributes to stability; within a set of predictors that demonstrate stronger collinearity, prediction models will tend to be more context dependent, less stable over different contexts, such as cohorts. The broad spectrum of predictor variables does also explain the sensitivity of the prediction model to changes in the instructional design. Without the inclusion of e-tutorial track data, our LA based prediction model would not have been able to signal the change in the construction of quizzes. Thus, a broad set of complementary predictor variables is crucial in the successful application of LA.

To these stability and sensitivity aspects add another one: that of feedback and intervention. Feedback is informative if two conditions are satisfied: it is predictive, and allows for intervention. Feedback based on prior education may be strongly predictive, but is certainly incapable of designing interventions as to eliminate the foreseen cause of underperformance (Boud and Falchikov, 2006; Whitelock et al., 2014). Feedback related to learning dispositions, such as signalling suboptimal learning
strategies, or inappropriate learning regulation, is generally open to interventions to improve the learning process (Lehmann et al., 2014; Pekrun et al., 2011). Feedback related to suboptimal use of e-tutorials shares that position: both predictive, and open for intervention. The requirement of a broad and complementary set of predictors thus needs a completion: that of enabling intervention.

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