Expert participation on Wikipedia: barriers and opportunities

Conference or Workshop Item

How to cite:

For guidance on citations see FAQs.

© 2011 The Authors

Version: Version of Record

Link(s) to article on publisher’s website:

Copyright and Moral Rights for the articles on this site are retained by the individual authors and/or other copyright owners. For more information on Open Research Online’s data policy on reuse of materials please consult the policies page.

oro.open.ac.uk
Expert participation on Wikipedia: Barriers and opportunities

Dario Taraborelli • Daniel Mietchen • Panagiota Alevizou • Alastair J. Gill

WIKIMANIA 2011
Haifa, 4-6 August 2011

Motivation

“[Wikipedia] is not the bottom layer of authority, nor the top, but in fact the highest layer without formal vetting. In this unique role, it therefore serves as an ideal bridge between the validated and unvalidated Web.”

Casper Grathwohl (Wikipedia Comes of Age)

“What I wonder is why professors don’t curate [pages on] Wikipedia and add course materials and open access sections of textbooks, much of which they post online anyways.”

David Lipman (Amy Maxmen, Science networking gets serious)
Expert niches in Wikipedia

Why ornithologists should embrace and contribute to Wikipedia

ALEXANDER L. BOND

Wikipedia: A Key Tool for Global Public Health Promotion

James M Heilman1,2, MD COM(EM); Eckhard Kemmann2, MD FACOG; Michael Bonert3, MD MSc; Anwesh Chatterjee4, MRCP; Brent Ragar5, MD; Graham M Beards6, DSc; David J Iber7, MD; Matthew Harvey8,9, BMed; Brendan Thomas10, MD; Wouter Stomp11, MD; Michael F Martone12; Daniel J Lodge13, MD; Andrea Vondracek14, PhD; Jacob F de Wolff15, MRCP; Casimir Lipe16, MBBS FRANZCP; Samir C Grover17, MD; MED FRCP; Tim J Vickers18, PhD; Bertalan Meskó19, MD; Michael R Laurent20, MD
From a FriendFeed thread to a survey

Turning anecdotes about expert participation into data
Wikipedia wants more contributions from academics

Wikipedia is surveying academics to find out why many seem reluctant to donate their expertise

Zoe Corbyn
The Guardian, Tuesday 29 March 2011
Article history

Subject recruitment

Blog posts
Nature blogs, Wellcome Trust, OKFN

Social media
Twitter, Reddit, Slashdot

Banners on scholarly publishers
Springer, PLoS, BioMedCentral

Press
The Guardian, CBS News

Wiktionary

Mailing lists
Expert participation survey: Design

Demographics and expertise

Perception of Wikipedia participation among peers

Authorship
Social interaction
Quality of information
Wiki literacy
Expert contribution

Personal motivation to contribute

Attitude towards openness and open scientific collaboration
Expert participation survey: Overview

Total responses 2605
Complete 1618

Contributors (C) 935
57.8%

Non contributors (NC) 641
39.6%

Available for follow-up interviews

C: 704
43.5%

NC: 470
66.7%

Respondents by field

- Humanities: 347
- Social Sciences: 386
- Natural Sciences: 618
- Formal Sciences: 363
- Applied Sciences: 600
- Other: 65
- No answer: 217

Respondents by country

- US: 465
- UK: 353
- Germany: 149
- Canada: 60
- Australia: 45
Demographics: Areas of contribution

Areas of contribution

- Exp only: 721
- Non Exp only: 529
- Both: 259
Demographics: Gender

Respondents by gender

<table>
<thead>
<tr>
<th></th>
<th>Contributors</th>
<th>Non contributors</th>
</tr>
</thead>
<tbody>
<tr>
<td>Female (F)</td>
<td>165</td>
<td>288</td>
</tr>
<tr>
<td>Male (M)</td>
<td>80.0%</td>
<td>52.3%</td>
</tr>
</tbody>
</table>

Total respondents: 748
Demographics: Age and Professional status

Respondents by age

Respondents by professional status
Responses by user category

Mode

Standard deviation
Wikipedia is a reliable source for research purposes in my field.
Wikipedia is a reliable source for **educational** purposes in my field.
Researchers are not allowed to write about their own research in WP
Would you consider helping rate/review wiki articles in your field of expertise?

Yes 1120 69.22%
No 320 19.78%
No answer 178 11.00%
Contribution and support of Open Access

Percentage of OA publications

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>None</td>
<td>0.92</td>
</tr>
<tr>
<td>1–50</td>
<td>0.74</td>
</tr>
<tr>
<td>50–99</td>
<td>1.23</td>
</tr>
<tr>
<td>All</td>
<td>1.81</td>
</tr>
<tr>
<td>Not sure</td>
<td>0.94</td>
</tr>
</tbody>
</table>
Comments: word frequency

Contributors

- time: 177 (+20.4%)
- articles: 147
- research: 115
- field: 107
- people: 104

Non contributors

- time: 132 (+144.5%)
- information: 54
- work: 50
- research: 49
- articles: 47
Comments: topic modeling

algorithmic identification of words characterizing emerging topics

Topic #7 experts editors expert level knowledge rules edits number high amateur problems amateurs opinions contributions times contributor expertise found explicitly

Topics significantly associated with not contributing

#9 time and effort involved in contributing to WP

#13 criticism of WP's reliability, how WP is used or cited by students

#23 lack of recognition for scholars who contribute to WP, fit with scholarly workflow.
Summary

Lack of areas of major disagreement between contributors and non contributors

Main **barriers** to expert contributions: effort and time allocation

**Opportunities:**

- Potential for review/quality assessment
- Potential for collaboration with OA community

An open data/open access policy for Wikimedia

**Saturday 9-10.30am**

**More on this survey**

Follow the data and results from the survey at:

Get in touch: **expert_barriers@nitens.org**