

Open Research Online

The Open University's repository of research publications and other research outputs

Students' appraisal of emotional and relational experience whilst collaborating online using text based communication

Journal Item

How to cite:

Robinson, Kathy Students' appraisal of emotional and relational experience whilst collaborating online using text based communication. *Computers & Education*, 54(3) pp. 799–807.

For guidance on citations see [FAQs](#).

© 2009 Elsevier Ltd

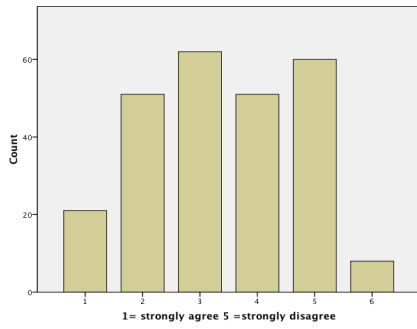
Version: Accepted Manuscript

Link(s) to article on publisher's website:
<http://dx.doi.org/doi:10.1016/j.compedu.2009.10.004>

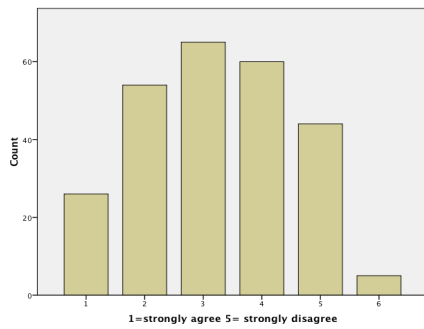
Copyright and Moral Rights for the articles on this site are retained by the individual authors and/or other copyright owners. For more information on Open Research Online's data [policy](#) on reuse of materials please consult the policies page.

oro.open.ac.uk

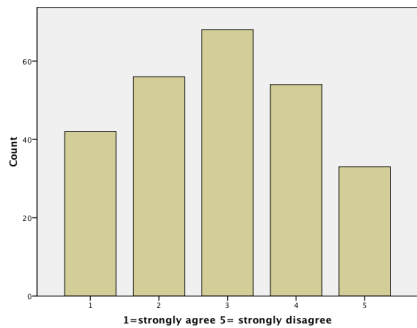
Figure 1. The student response to questions about access to non-verbal communication cues and cues to identification.



Provide cues to identity of others



Access to cues to identity of others



The lack of non-verbal cues to communication

Figure 2 Cluster analysis of student appraisal of the text based medium and the valence of online interactions, a schematic view.

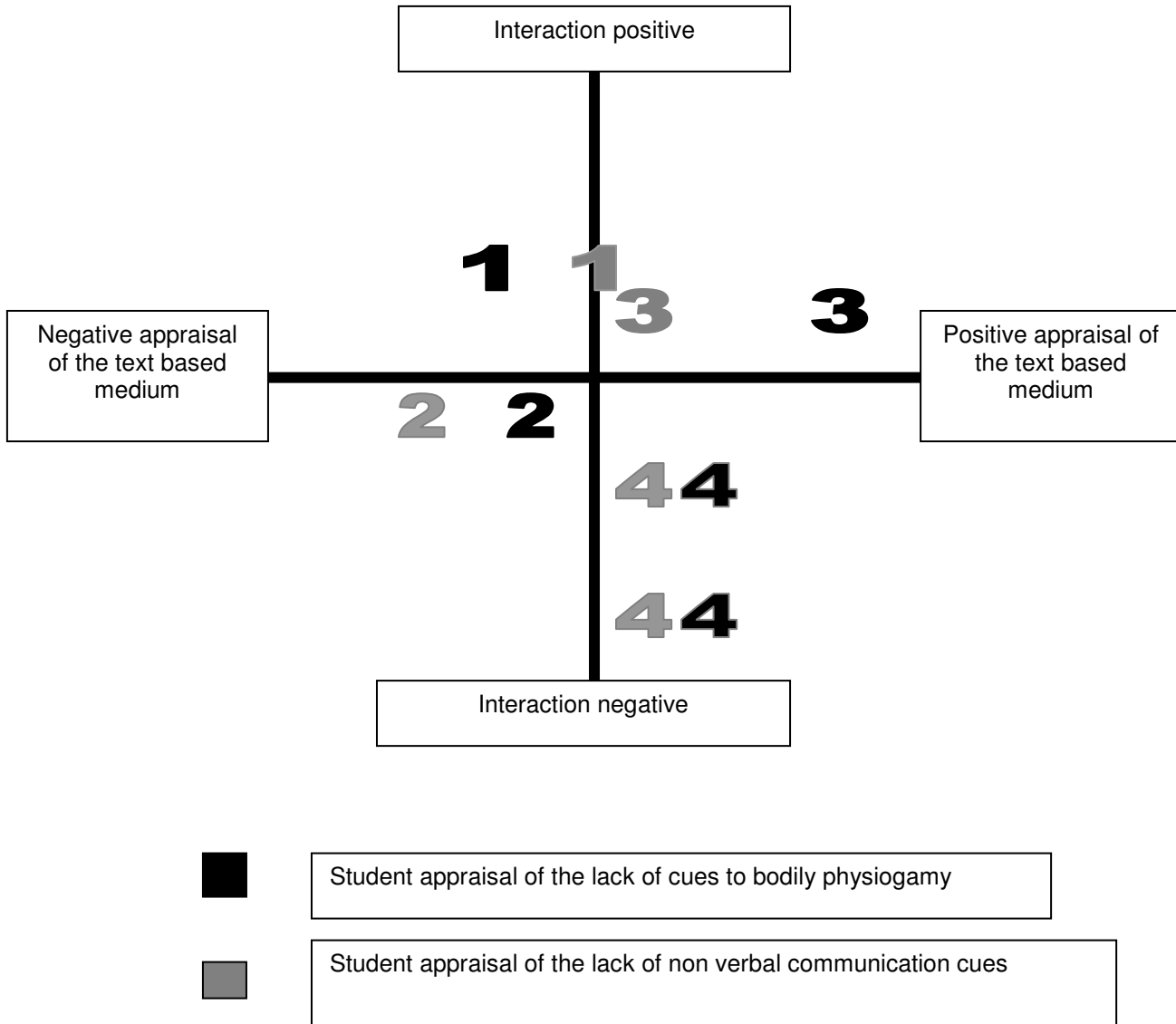


Figure 3 Student reports of gainful experience from

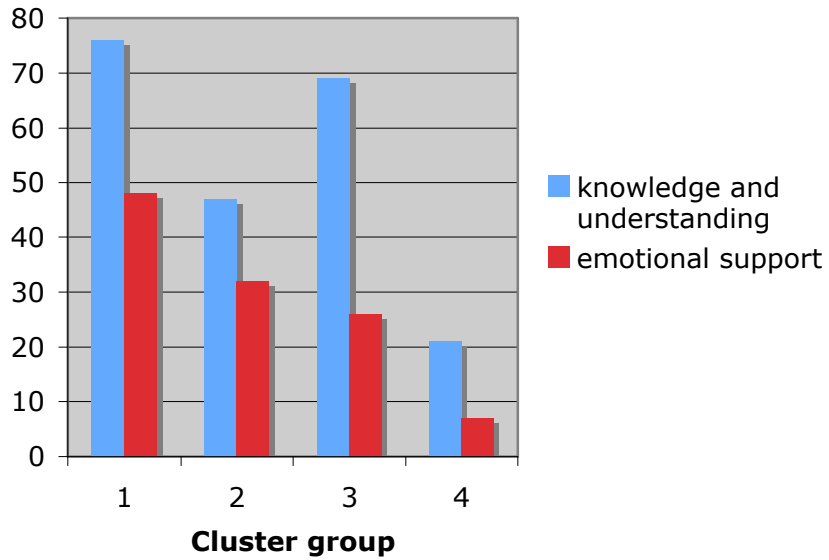


Figure 4 Previous relevant experience

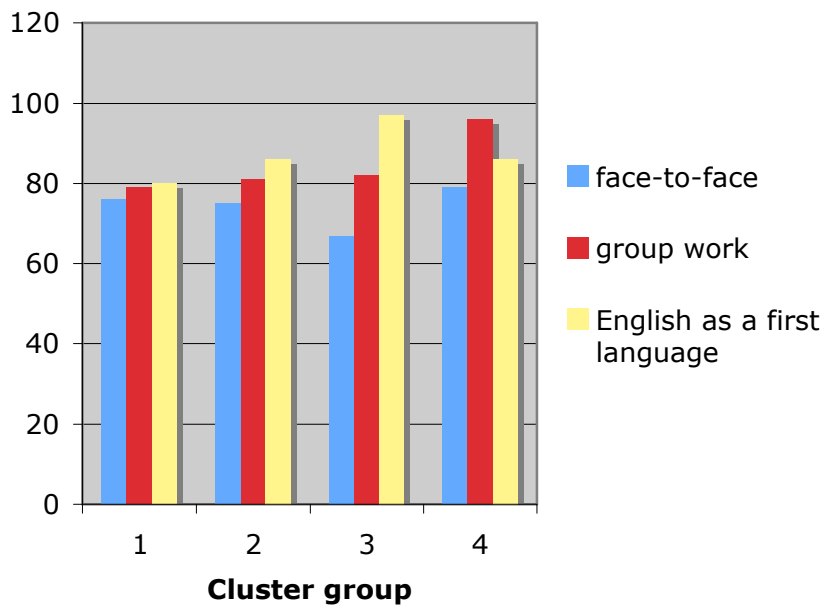


Figure 5. Factors determining the choice between VRS and RS

